



WFS Warehouse Questionnaire

Company: _____
 Company Address: _____
 Contact/Title: _____
 Phone# & email: _____
 Location (City & Country) of Current
 Distribution Center Operation: _____
 Website: _____

Services Requirements

1.0) What is your Expected Project Go-Live Date (MM/DD/YYYY): _____

1.1) What Types of Services are required:

Distribution Management

- Inventory Management (e.g. cycle count)
- Order Fulfillment
- Pick / Pack
- Cross Dock
- VMI (vendor management system)

Value-Added Services

- Quality inspection
- Barcode scanning
- Kitting / Assembly
- Labelling
- Repackaging
- Returns management
- Others, please specify _____

1.2) What are you desired Distribution Center operating hours requirement:

Monday to Friday _____ to _____

Saturday _____ to _____

7x24 operation support required? _____

Others, please specify: _____

Inventory Profile

2.0) What specifically are the Commodities to be handled?

2.1) Please advise your average inventory in U.S. \$:

- Under \$50K \$50K - \$100K \$100K – \$500K
- \$500K-\$1 Million Over \$ 1 Million, please specify _____



2.2) What are the Handling Unit(s) – check all that are applicable:

Pieces Cartons Pallets Drums Rolls Bags Other, please specify _____

2.3) What is the total number of Stock Keeping Units (SKU)?

a) Number of total SKU _____ b) Number of active SKU _____

2.4) Is any Material hazardous or dangerous goods?

YES If yes, please provide complete Material Safety Data Sheets (MSDS) _____ NO

Inbound Shipment Profile

3.0) Please specify the volume throughput per Month _____

For Ocean Freight: _____ # of containers ___ 20' ___ 40' ___ 45'

For Surface Transportation: _____ shipments _____ LTL _____ FTL

For Air Freight: _____ lbs. / kg ___ cartons or pieces (please indicate unit of measure)

3.1) How does Product arrive (check all applicable)?

Floor / Deck Loaded % Total Inbound Volume: _____

Pallet % Total Inbound Volume: _____

3.2) Palletized Cargo – percentage of single or multiple SKUs (part number) per pallet

_____ % of total Volume for Single SKU pallet

_____ % of total Volume for Multiple SKU pallet

3.3) Inbound information:

Please specify Normal Volume Months: _____

Please specify Peak Volume Months: _____

	Average	Peak
Number of SKUs per Inbound	_____	_____
Number of Cartons per Inbound	_____	_____
Number of Pallets per Inbound	_____	_____
Number of Cartons per Pallet	_____	_____

Will be separating by : SKU SKU & PO SKU, PO & color, size etc.

Specifics: _____

3.4) Is Inbound Barcode Scanning required? YES NO

3.5) If Scanning is required for Inbound, please explain – (Serial#, Lot#)

Distribution Space & Storage Requirements

4.0) What are your current Storage requirements?

Floor Stacking Stackability: 2 high 3 high 4 high 5 high

Pallet Storage

How many cartons in stock: _____ & how many pallets in stock on first of month:

Average sq. ft. requirements: _____

4.1) Average pallet dimensions & quantity being stored?

Example 1: Length _____ inches / Width _____ Inches / Height _____ Inches / Weight _____ lbs

Storage quantity _____ Pallets

4.2) Average carton dimensions & quantity being stored?

Example 2: Length _____ inches / Width _____ Inches / Height _____ Inches / Weight _____ lbs

Storage quantity _____ Cartons Number of Cartons per pallet _____ Cartons

4.3) Please specify (rolls, drums, etc.):

Type	Size	Quantity
_____	_____	_____

4.4) What is the expected storage time & turns per year? _____

4.5) Please specify inventory Cycle Count requirement? _____

4.6) Is Bonded Warehouse required? NO YES if YES, please specify _____

4.7) Security, Fire Protection & Climate setup

High Value Goods – Fencing Area Security Guard 24/7 Temp/Humidity Others, specify _____

Outbound Shipment Profile

5.0) The standard order shipping time is 24 hours from time of order of order receipt. Is this acceptable?

YES NO If NO, please define in 5.1

5.1) Shipping Time Urgency:

2 to 4 Hours Same Day 48 Hours

5.2) How is product picked:

Unit (Pick/Pack) Carton (Master Carton Pick) Pallet (Full Pallet Pick)

5.3) Will opening of Cartons & repacking be required for Outbound?

NO YES, please specify in details: _____

5.4) Outbound Information:

Please specify Peak Volume Months: _____

Average

Number of Orders per Day or Week or Month _____

Number of SKUs / Lines per Order _____



WEIDA FREIGHT SYSTEM

Number of Cartons per Line _____

Number of Units per Line _____

Number of Pallets per Order _____

Number of Cartons per Pallet _____

5.5) Is Outbound Barcode Scanning required? YES NO

5.6) Is Labelling and/or Special Packing required:

Customer Labels Packaging List Bill of Lading Special Pallet

Corner Pads Shrink Wrap

Specify: _____

Documentation & Information System

6.0) Inbound Advance Notice (Warehouse Stock Transfer Shipment Advice)

Email Fax EDI _____ Courier Other, please specify _____

6.1) Outbound Shipping Notice will require the following options:

Email Fax EDI _____ Courier Other, please specify _____

6.2) Do you require any other EDI/Flat File documents from WFS system?

Please specify _____